

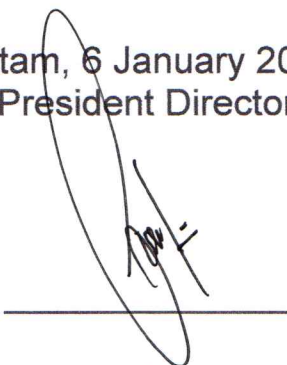
QUALITY POLICY KEBIJAKAN MUTU

Management and Staffs of PT. SUPERLAND BATAM (Global Pratama Group) are committed to meet consumer satisfaction with:

Manajemen dan Staf PT. SUPERLAND BATAM (Global Pratama Group) memiliki komitmen dalam memenuhi kepuasan konsumen dengan:

- **Prioritizing Quality and Safety in delivery services**
Mengutamakan Kualitas dan Keamanan dalam layanan pengiriman
- **Always pay attention and comply with Government laws and regulations.**
Selalu memperhatikan dan mematuhi peraturan perundang-undangan Pemerintah
- **Continuously improve the Quality Management System**
Terus melakukan perbaikan Sistem Manajemen Mutu

Batam, 6 January 2025
President Director


Victor Sanjaya